

**Cost of the EoI Document: Rs. 1000/-
(Rupees One Thousand only)**



CENTRAL UNIVERSITY OF KASHMIR

Administrative Campus: Nuner, Ganderbal – 191201 (J&K)

Website: www.cukashmir.ac.in

ITSS-NIT No.1 of 2019

File No: CUKmr/ITSS/F.No. 64/18/201

Dated: 13.02.2019

1. Name of the bidder:

2. Address with Contact No.:

.....

3. Earnest Money Deposit (EMD)

(to be deposited offline)

a) Challan No.....

b) for Rs.....

c) Drawn on

4. Cost of e-Tender Document:

(to be deposited offline)

a) Challan No.....

b) for Rs.....

c) Drawn on

CENTRAL UNIVERSITY OF KASHMIR

EXPRESSION OF INTEREST (EOI) FOR PROVIDING “150 MBPS (1:1) LEASED LINE INTERNET CONNECTION ON FIBER OPTIC LINK AT THE TULMULLA SITE CAMPUS CENTRAL UNIVERSITY OF KASHMIR-193111

Expression of Interest (EOI) is invited from Registered National Internet Service Providers (ISPs) for providing 150 MBPS Dedicated Internet Leased Line (ILL) on Fiber Optic Link at Main Campus Tulumulla, Central University of Kashmir, Ganderbal, Jammu and Kashmir.

The NIT documents shall be available on the University website: **www.cukashmir.ac.in**. The hard copy of EOI should be accompanied by **DD of Rs. 1,000/-** as cost of the e-tender document and **D.D of Rs. 20,000/-** as EMD drawn from any nationalized/scheduled bank favouring Central University of Kashmir payable at Ganderbal (J&K) in sealed envelopes duly superscripted “**EOI FOR PROVIDING 150 MBPS INTERNET LEASED LINE FOR CENTRAL UNIVERSITY OF KASHMIR**”.

The hard copy of the bid should reach the University by or before **05.03.2019 04:00 PM**. Any hard copy of the bid received by the University after the last date will be rejected/returned unopened to the Bidder.

CRITICAL DATES

Published Date	13.02.2019 (12:30 P.M.)
Bid Submission End Date	05.03.2019 (4:00 P.M.)
Bid Opening Date	06.03.2019 (12:30 P.M.)
Duration of Contract	Two years extendable based on satisfactory performance
Validity of Bid	90 days

1. SCOPE OF WORK

The detailed Scope of Work involves:

- 1.1. Provide dedicated **150 Mbps** (1:1), (Dedicated wired Internet Leased Line Uncompressed and unshared).
- 1.2. The leased line from category “A” ISP (license from Govt. of India) should only be commissioned.
- 1.3. To ensure PoP level redundancy Ring Topology to be used for connectivity.
- 1.4. Provide a block of **4 Public IP’s** to enable the University to use the same for web servers, mailing solution etc.
- 1.5. Bidder should provide the tool to monitor the bandwidth / network performance without additional cost.
- 1.6. The bidder should furnish Internet Bandwidth Utilization/performance reports on a monthly basis. However, the bidder should also provide interface to the University for monitoring utilization /performance reports on real time, hourly, daily and weekly basis.
- 1.7. The bidder should provide all necessary equipment for connectivity, if any.
- 1.8. The vendor has to provide onsite support, when required
- 1.9. The Actual Uptime on fiber Link to be calculated in respective month and will be measured against total uptime hours 99.5%. If the downtime exceeds the total uptime hours following penalty in % will be applicable:

EoI for providing 150 MBPS Internet Leased Line for Central University of Kashmir

S.No	Uptime	Penalty in % on monthly basis
1.	> = 99.5%	0
2.	> 99 to <99.5%	5
3.	> 98.5 to <99	10
4.	> 98 to <98.5	15
5.	> 95 to <98	20
6.	> 90 to <95	25
7.	> 80<90%	30
8	< 80%	100%

Calculation of Actual Uptime % = (Actual Uptime Hours / Total Uptime hours) X 100

Definition: Total Uptime hours = No of days in month X 24

Actual Uptime Hours = Total Uptime hours – Downtime in hours in a month

Example:

In the Month of May total days is 31 and total down time in the same month in hours was 7 hours. In such case the Actual Uptime can be calculated as follows:

Total Uptime hours = 31 X 24 = 744 Actual

Uptime Hours = 744 – 7 = 737 Actual Uptime %

= (737/744) X 100 = 99%

2. ELIGIBLE BIDDERS:

- 2.1. The bidder should be the Category ‘A’ national ISP with valid NLD/ISP License from DOT, the bidder should have established Fiber/wireless network across India and operational from last 3 years.
- 2.2. The Bidder should have executed similar project for bandwidth provisioning in Government or Private sector (Attach certificate).
- 2.3. The Bidder should have own access network for providing last mile (local loop).
- 2.4. ISP should have their own/direct access to international gateway in India, for providing Internet bandwidth, which should be connected onto international fiber systems only.
- 2.5. The list of existing enterprise customers of Internet Bandwidth (150 Mbps or more) should be provided along with feedback.
- 2.6. The bidder must have capability to provide 100 percent backup through alternate route in case of cut/failure of primary submarine cable. Documentary proof must be enclosed in this regard.
- 2.7. The ISP should have a fully functional Customer Service Centre in the Kashmir Division, which is operational 365 days (7 X 24 hours). (Attach Certificate).

Bidders not complying with above conditions or not providing complete information as described shall not be considered and hence shall be out rightly rejected.

3. PRE-BID ACTIVITIES

- 3.1. The bidder/vendor should read the eligibility conditions and other details provided in the NIT document for overall requirement of the proposed Internet Leased Line.
- 3.2. The Bidders are advised to inspect the site before filling in and submitting the bids to get fully acquainted with the scope of work as no claim whatsoever will be entertained for any alleged ignorance thereof.

4. SUBMISSION OF BIDS/PROPOSALS

- 4.1. The NIT / EoI is available on University website www.cukashmir.ac.in
- 4.2. **Technical Bid:** Technical Bid should be prepared as per the instructions given in the Tender Document along with all required information, documents in support of the minimum eligibility criteria, Valid EMD and Tender Fee of requisite amount.

- 4.3. Documents comprising the Bid:
 - a. Bid Submission Form duly signed and printed on Company's **letterhead**.
 - b. Bidder's profile with undertaking
 - c. All Forms, duly filled and signed and stamped
 - d. All attested supporting document in proof of having fully adhered to minimum eligibility criteria.
- 4.4. The bidders are required to submit the **hard copy** of the tender document along with all the relevant papers in an envelope addressed to the **REGISTRAR, Central University of Kashmir, Administrative Campus, Nuner Ganderbal-191201 (J&K)** and delivered by hand or by post before the date and time as specified in the NIT. PLEASE NOTE THAT THE UNIVERSITY SHALL NOT BE RESPONSIBLE FOR ANY POSTAL LOSSES/DELAYS.
- 4.5. The Bidders are expected to go through all instructions, terms & condition as specified in the bidding documents. Failure to furnish complete required information or submission of a bid with incomplete information may result in rejection of the bid.

Late Bids:

- Tender documents received in incomplete shape or beyond the stipulated period shall not be entertained under any circumstances. The authority reserves the right to accept or reject any or all tenders without assigning any reason thereof.
- No bid will be allowed to be modified subsequent to the last date for submission of bids.

5. EARNEST MONEY DEPOSIT

- 5.1. The hard copy of the e-tender should be accompanied by **Tender Fee of Rs. 1000/-** and **Earnest Money Deposit (EMD) of Rs. 20,000/-** in shape of Demand Draft/s drawn from any nationalized/scheduled bank favoring Central University of Kashmir payable at Ganderbal (**CDRs, etc. will not be accepted**). The offers without EMD shall be summarily rejected.
- 5.2. The EMD of the unsuccessful bidders will be returned after the selection of the successful bidder and placement of Purchase Order. The EMD in favour of the successful bidder shall be released on submission of Performance Security as per provision of GFR, 2017.
- 5.3. The EMD may be forfeited:
 - (a) If a Bidder withdraws its bid during the period of bid validity;
 - (b) If at any stage it is proven that the information given by the bidder is incorrect;
 - (c) In case of a successful Bidder, if the Bidder fails:
 - (i) to furnish Performance Security;
 - (ii) to execute the project within the stipulated time.

6. PERIOD OF VALIDITY OF BIDS

- 6.1. Bids shall remain valid for a minimum period of 90 days after the date of bid opening prescribed by the University. A bid valid for a shorter period shall be rejected by the University as non-responsive.
- 6.2. No bid will be allowed to be withdrawn during the period from the last date of the receipt of bid and the date of validity of the bid. Withdrawal during this period may result in the forfeiture of his bid security (EMD).
- 6.3. In exceptional circumstances, the University may solicit the Bidder's consent to an extension of the period of validity. The request and the responses there to, shall be made in writing. The bid security provided shall also be suitably extended. A Bidder may refuse the request without forfeiting his bid security. A Bidder granting the request will not be required nor permitted to modify its bid.

7. EVALUATION OF BIDS:

The Proposal should be submitted in two parts (Technical and Financial) as described below:

TECHNICAL BID EVALUATION.

- 7.1. **Part 1: Technical Proposal** which will consist of the proof for meeting eligibility Criteria, receipt of payment of Tender Fee and EMD and other documents mentioned in Clause 4.3 & 17.1.
- 7.2. Only the responsive proposals in Technical Evaluation shall be considered for financial evaluation.
- 7.3. The technical bids shall be evaluated based on the available documents submitted by the bidder.
- 7.4. To assist in the examination, evaluation, and comparison of the bids, and qualification of the bidders, the University may, at its discretion, ask any bidder for a clarification of its bid. Any

clarification submitted by a bidder that is not in response to a request by the University shall not be considered. The University request for clarification and the response shall be in writing.

- 7.5. If a bidder does not provide clarifications of its bid by the date and time set in the University's request for clarification, its bid may be rejected.

FINANCIAL BID OPENING PROCEDURE

- 7.6. **Part 2: Financial Proposal** which will consist of the details of financial matters.
- 7.7. The Financial Bids of all the technically qualified Bidders shall be opened by evaluation Committee. **Lowest bidder i.e. L-1 in Financial Bid would be selected.**

8. RIGHT OF ACCEPTANCE:

- 8.1. The University competent authority reserves all rights to reject any bid including of those bidders who fail to comply with the instructions without assigning any reason whatsoever and does not bind itself to accept the lowest or any specific bids. The decision of the authorities in this regard shall be final and binding.
- 8.2. Any failure on the part of the bidder to observe the prescribed procedure and any attempt to canvass for the work shall render the bidder's bids liable for rejection.
- 8.3. The Competent authority of the University reserves the right to award any or part or full contract to any successful agency at its discretion and this will be binding on the bidders.
- 8.4. In case of failure to comply with the provisions of the terms and conditions mentioned, by the agency that has been awarded the contract, the Competent Authority of the University may terminate the Contract.
- 8.5. The University may terminate the Contract, if it is found that the ISP is black listed on previous occasions by any of the Government Departments/ Institutions / Local Bodies / Municipalities / Public Sector Undertaking etc.

9. NOTIFICATION OF AWARD BY ISSUANCE OF 'LETTER OF ACCEPTANCE':

- 9.1. After determining the successful bidder, University shall issue a Letter of Acceptance (LoA).
- 9.2. The issuance of the Letter of Acceptance to the bidder shall constitute an integral part and it will be a binding to the contract.

10. RETURNING OF EARNEST MONEY DEPOSIT (BID SECURITY AMOUNT):

- 10.1. The Earnest Money Deposit of the unsuccessful bidders in the technical Bid evaluation stage shall be returned after opening of the financial bid.
- 10.2. The Earnest money Deposit of the successful bidder shall be returned on award of contract to the Successful bidder.

TERMS AND CONDITIONS OF CONTRACT

11. GENERAL TERMS:

- 11.1. While all efforts have been made to avoid errors in the drafting of the tender documents, the Bidder is advised to check the same carefully. No claim on account of any errors detected in the tender documents shall be entertained.
- 11.2. The bidder shall attach the copy of the authorization letter / power of Attorney as the proof of authorization for signing on behalf of the Bidder.
- 11.3. All Bidders are hereby explicitly informed that conditional offers or offers with deviations from the conditions of Contract, the bids not meeting the minimum eligibility criteria, Technical Bids not accompanied with EMD of requisite amount/format, or any other requirements, stipulated in the tender documents are **liable to be rejected.**
- 11.4. For all purposes of the contract including arbitration there under, the address of the bidder mentioned in the bid shall be final unless the bidder notifies a change of address by a separate letter sent by registered post with acknowledgement due to the Office of the Registrar, Central University of Kashmir. The bidder shall be solely responsible for the consequences of any omission or error to notify change of address in the aforesaid manner.

12. PAYMENT TERMS:

- 12.1. Annual recurring (bandwidth) charge shall be payable on quarterly basis after the submission of monthly connectivity report at the end of the quarter (3 months), for this the service provider will raise the bill at least two weeks in advance before the end the each quarter.
- 12.2. Payment of taxes and other applicable Government levies will be made according to the rules and regulations as existing on the date of the payment.
- 12.3. In case there is price reduction in service components during the contract period then the vendor (ISP) will pass on all such benefits to CENTRAL UNIVERSITY OF KASHMIR.

13. PERFORMANCE GUARANTEE

- 13.1. Performance Bank Guarantee (PBG) of value 10% of the contract value valid for contract period plus 3 months claim period shall be submitted within 7 days from acceptance of the purchase order.
- 13.2. The contract period shall be of **24 months** from the date of successful installation and commissioning of the internet leased line, which may be extended depending upon satisfactory performance.

14. WARRANTY AND ANNUAL MAINTENANCE CONTRACT (AMC)

- 14.1. The Internet with related equipments and communication links installed by the vendor shall have a comprehensive onsite warranty for the entire period of the Service Contract after the successful commissioning and acceptance.
- 14.2. The bidder shall ensure an uptime of 99.5% for the entire duration.
- 14.3. ISP will ensure maintaining services from the nearest service centre which should be well equipped with service engineers and sufficient spares. The vendor will do preventive maintenance once a month for upkeep of the system.

15. TIME FRAME

- 15.1. Project is to be completed within 30 days in all respects i.e. deliveries and all kind of installations, testing and commissioning.

16. EXECUTION OF SLA / NDA

The vender should execute:

- 16.1. A Service Level Agreement (SLA), which would include all the services and terms and conditions of the services to be extended as detailed herein and as maybe prescribed by the University.
- 16.2. Non-disclosure Agreement (NDA). The vendor should execute the SLA and NDA within 15 days from the date of acknowledgement of Letter of Acceptance.

17. LAYOUT PLAN

17.1. A comprehensive Fiber Layout plan have to be submitted along with the Technical Proposal.

17.2. The Layout plan must show the end to end connectivity of Fiber cable from ISP to CENTRAL UNIVERSITY OF KASHMIR using map.

18. SERVICE LEVEL AGREEMENT

This SLA describes the Service Levels applicable. Non-achievement of a Service Level may attract penalties, as set out in this SLA. The bidder shall sign SLA with CENTRAL UNIVERSITY OF KASHMIR incorporating following parameters:

- a. Working days: Seven days a week (Monday to Sunday)
- b. Throughput: 100% non-blocking [symmetric]
- c. Latency: < 10ms
- d. Packet Loss/Drop: < 1.0%
- e. Helpdesk Support (with preferably trouble ticketing/toll free number): 24 X 7 X 365 f. Mean Time To Restore: 4 hours. To be calculated on monthly basis
- g. Performance Reports: Real Time, Hourly, Daily, Weekly and Monthly
- h. Dedicated Account Management Team: **Single Point of Contact (SPOC)** for service requirements such as ordering, implementation, operations and billing.

19. ACCEPTANCE TEST PLAN (ATP)

The acceptance test will be carried out as per mutually agreed Acceptance Test Plan [ATP], which will be finalized after PO is issued. The link(s) will be accepted only after acceptance testing is completed as per the agreed plan and is duly signed/certified by the University and the service provider.

20. LOCATION FOR SUPPLY OF GOODS AND SERVICES AND INSTALLATION

- 20.1. Delivery, Installation of hardware and application software should be at, Main Campus Tulmulla Campus, Ganderbal at the risk and cost of successful bidder.

21. NON TRANSFERABLE TENDER

- 21.1. Neither the contract nor any rights granted under the contract may be sold, leased/sublet, assigned, or otherwise transferred, in whole or in part, by the vendor, and any such attempted sale, lease, assignment or otherwise transfer shall be void and of no effect without the advance written consent of the University.

22. COMPLETENESS OF TENDER OFFER

The Tenderer is expected to examine all instructions, forms, terms, conditions and specifications in the Tender document. Failure to furnish all information required by the Tender document or submission of a tender offer not substantially responsive in every respect to the tender documents will be at the Tenderer's risk and may result in rejection of its tender offer. The tender offer is liable to be rejected outright without any intimation to the Tenderer if complete information as called for in the tender document is not given therein, or if particulars asked for in the Forms / Performa in the tender are not fully furnished.

**Sd/-
REGISTRAR
Central University of Kashmir**

ITSS-NIT No. 01 of 2019
No.: CUKmr/ITSS/F.No.064/18/201

ANNEXURES TO THE TENDERS:

The tender comprises of following schedules / Annexure:

Annexure-A	Specifications For Technical Offer
Annexure-B	Price Schedule
Annexure-C	Tender Offer Form
Annexure-D	Details Of Bidder

ANNEXURE-A
Specifications for Technical Offer

Item No.	Item Name	Particulars	Quoted Specification	Compliance	Deviation
1.	Type of Connectivity	1:1 Dedicated wired Internet Leased fiber Line Uncompressed and unshared. Last mile delivery on fiber.			
2.	Capacity	Internet Leased Line: 150 Mbps (One Connection)			
3.	Non shared On exclusive basis	1:1 Uncompressed and Unshared			
4.	Uptime	99.5%			
5.	B/w guarantee	99%			
6.	Packet Loss	<1%			
7.	Latency	Less than 10 milli second from the respective CENTRAL UNIVERSITY OF KASHMIR router to the first hop of the service Provider.			
8.	Period	Two Years			
9.	Public IP Pool	4 IP Addresses			
10.	Place of Installation	Internet Leased Line:150 Mbps at Tulmulla Main Campus, CENTRAL UNIVERSITY OF KASHMIR			

Part I: Requirements to be fulfilled

Sr. No	Features	Specifications/ Descriptions	Quoted Specifications	Compliance	Deviation
1.	Last Mile	Last mile connection from the PoP of the service provider to CENTRAL UNIVERSITY OF KASHMIR, Main Campus Tulumulla-193111 should be high available and of Fiber or any other media.			
2.	Dedicated Symmetric Internet Bandwidth	Dedicated Symmetric Internet band width by peering with local POP of bidder to CENTRAL UNIVERSITY OF KASHMIR. The bidder must guarantee availability of 1:1bandwidth on their backbone at Main Campus Tulumulla, Central University of Kashmir from Their peering PoP up gateway router.			
3.	Delivery	Duration for commissioning of the link after placement of the PO, Within 30 days.			
4.	Implementation of Software at client side. (Cost of software should be included in the package)	a. Bandwidth Utilization b. Up time c. Packet loss d. Ping time			
5.	Diagram and Charts	a. Networking diagram between University, ISP and Gateway b. Bar chart indicating the proposed schedule of completion			
6	Installation	Installation and commissioning of the link with appropriate wiring. Cost of this should be included in the package.			
7	Warranty	Warranty for the contract period.			
8	DNS Services	The ISP should provide DNS services including reverse lookups.			

9.	Installed Internet capacity	Installed capacity of atleast 150 Mbps on FIBER.			
10.	EMD	Earnest Money deposit of Rs. 20,000/- (Rupees Twenty Thousand only) to be deposited online			
11.	Performance Bank Guarantee (PBG)	Performance Guarantee 10% of the contract value in the form of Bank Guaranty.			
12.	Static IP Addresses	For various operations static IP addresses are required at University.			

PRICE-BID

ANNEXURE-B
PRICE SCHEDULE (PS)
Tender Reference:
Last date and time for submission of Tender :
SUBJECT: Tender Document for Participation in the Tender Process for Supply Bandwidth Requirements Over Fiber, at CENTRAL UNIVERSITY OF KASHMIR, Main Campus Tulmulla, as Specified in the Schedules
That we are sole owner/authorized agents/ of
That we/the undersigned agency is equipped with adequate hardware/software and other facilities required for providing services and our establishment is open for inspection by the representatives of CENTRAL UNIVERSITY OF KASHMIR
We hereby offer to provide Services at the prices and rates mentioned in the financial bid (as per financial template).
We do hereby undertake, that,
In the event of acceptance of our bid, the Services shall be provided as stipulated in the work order and the tender terms and conditions to the Bid and that we shall perform the entire incidental services.
The prices quoted are inclusive of all charges inclusive of travelling, hardware/ software/ manpower etc. for providing the desired services.
We agree to abide by our offer for period of 90 days from the date fixed for opening of the tenders and we shall remain bound by a communication within that time.
We have carefully read and understood the terms and conditions of the tender and the conditions of the contract applicable to the tender and we do hereby undertake to provide the services as per these terms and condition.
We do hereby undertake, that, until a formal contract is prepared and executed, this bid, together with your written acceptance thereof, the tender document and placement of letter of intent awarding the contract, shall constitute a binding contract between us.

SCHEDULE

Place of Installation:- CENTRAL UNIVERSITY, TULMULLA CAMPUS, Ganderbal

150 Mbps 1:1 Dedicated Internet leased line over

Component wise Rates Price Quoted (in Rs.)

S.NO	Item	Order placed for 2 yr (24 months)
1.	<i>Fixed Charges (One Time Charges) (Installation, Commissioning, Testing)</i>	Rs. In Words:
2.	<i>Recurring service charges including detection and mitigation services for two years</i>	Rs. In Words:
3.	Taxes GST- (Pl Specify)	Rs. In Words:
4.	Total	Rs. In Words:
GRAND TOTAL		For 2 years: Rs. IN WORDS: Rs.

NOTE:-	
1.	The financial bid scrutiny for evaluation of the bid will be based on the GRAND TOTAL of all schedules.
2.	The order shall be placed for 24 months. However, the performance shall be reviewed at the end of every 12 months and shall be continued for next 12 months on the satisfactory performance and adherence to the SLA. The University reserves the right to terminate/discontinue the services at any point of time, if the agreed SLA is not met.
3.	All the costs should be quoted in Indian Rupees and should be fixed on lump-sum basis, no escalation of cost will be allowed under any circumstances.
4.	CENTRAL UNIVERSITY OF KASHMIR shall not pay separately any specific statutory taxes / service charges to any authority.
5.	No hidden charges will be allowed, if any
6.	Bills should be raised in the name and will be paid by the Competent Authority, as specified in the tender.
	I/We, hereby, undertake that we shall not ask for any other charges other than the charges specified above. We also confirm that we will make our own arrangements at our own cost for traveling, boarding, lodging, communication etc. for successful implementation.
	Dated: Signature:
	Name of Agency:
	Company Seal Full Address:

ANNEXURE-C

TENDER OFFER FORM

Date: _____

SUBJECT: Tender Document Supply, Installation and Maintenance Of 1:1 Dedicated Unshared Internet Leased Fiber Bandwidth Requirements Over Fiber to CENTRAL UNIVERSITY OF KASHMIR As Specified in the Schedule.

Gentlemen:

Having examined the tender documents including all Annexure the receipt of which is hereby duly acknowledged, we, the undersigned, offer to work as Vendor as mentioned in the Scope of the work as required by the University in conformity with the said tender documents.

I/We declare that we are an established service Provider in the area of IT service Provider under the name and style of

.....
.....

We declare that we are equipped with adequate machinery/technology for providing the services as per the parameters laid down in the Tender Document and we are prepared for live demonstration of our capability and preparedness before the representatives of the Central University of Kashmir.

I/ We undertake that the Prices are in conformity with the specifications prescribed. The quote is inclusive of all costs likely to be incurred for executing this work.

I/we undertake, in the event of acceptance of our bid, the services shall be provided as stipulated in the schedule to the Bid Document and that we shall perform all the incidental services.

If our Bid is accepted we shall submit the performance guarantee of bank as specified in the Tender document for the due performance of the Contract during the Contract period at the time of signing of Agreement in the Form prescribed by the Tendering Authority.

I / We agree to abide by this Bid for the period of 90 days after the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiry of that period.

Until a formal contract is prepared and executed, this Bid offers, together with your written acceptance thereof and your notification of award shall constitute a binding contract between us.

We understand that you are not bound to accept the lowest or any offer you may receive.

We agree to the terms and conditions mentioned in the Tender Document.

Dated this _____ day of _____ Signature:	
(in the Capacity of)	
Duly authorized to sign the tender offer for and on behalf of	
Encl.: - (A) Envelope-1 (Original Technical Bid)	
1.	EMD
2.	Tender offer form duly filled in.
3.	Bidders Authorization Certificate.
4.	Self-Declaration for unblemished record
5.	Details of Bidder/ Bidder Profile
6.	Performance statement along with necessary Documents
7.	Earnest Money Deposit
8.	GST Certificate
9.	Tender Document duly signed.
10.	Copies of Certificate of incorporation of the firm (e.g. Registration as Partnership Firm, Proprietary concern Company etc.
11.	Copy of the Factory Registration Certificate, if applicable
12.	Copy of the PAN Card
13.	Proof in support of proven track record of having successfully provided on-going training, maintenance of and handholding support for its developed applications.
14.	Proof in support of prominent presence at Srinagar/Ganderbal and near area
15.	Technical Proposal
16.	Hardware resources proposed for deployment.
17.	Problem Escalation Mechanism with name, designation and contact details at each level up to the level of State Head
(B) Envelope-2 (Sealed Commercial Bid)	
1.	Price Schedule, duly stamped and signed

ANNEXURE-D

DETAILS OF BIDDER

Please ensure that your response clearly answers all the questions. If you use additional schedules or documentation to support your response, make sure that they are clearly cross-referenced to the relevant question.

General Profile of the Company/Firm:-

Name and Address of the Company /Firm With Telephone Nos., Fax, email and Website.	
Date of Incorporation	
Offices Situated at different Location	
Infrastructure Facilities	
Executive Profile	
GST Registration Number	
PAN No.	
Premises / space available insquare feet in Srinagar or nearby location	

Name, address and Telephone Number [Office, Residence, Mobile] of the Contact Person to whom all References shall be made regarding this tender:		
Telephone :	Office :-	Residence:-
Mobile :-	FAX No.:-	Email:-
Place:-	Signature:-	
Date:	Name:-	
Company Seal :		
Note:-		
1. In-adequate information could lead to disqualification of the bid.		
2. All items should be supported by proper documents.		

BID SUBMISSION FORM

Date:

LETTER OF BID

To

**The Registrar
Central University of Kashmir,
Admin Campus, Nuner, Ganderbal,
Jammu & Kashmir, Pin: 191201.**

Ref: Invitation for Bid for _____

We, the undersigned, declare that:

1. We have examined and understand that no reservations should be corrected by under signed to the Bidding Documents including Addenda issued in accordance with Instructions to Bidders.
2. We offer to execute in conformity with the Bidding Documents for 150 MBPS Leased Line Internet connection on Fiber Optic Link in Main Campus Tulmulla, Ganderbal, Jammu & Kashmir.
3. Our bid shall be valid for a period of 90 days from the date fixed for the bid submission deadline in accordance with the Bidding Documents and it shall remain binding upon us and maybe accepted at any time before the expiration of that period.
4. If our bid is accepted, we commit to submit a performance security in accordance with the Bidding Documents.
5. We also declare that Government of India or any other Government body has not declared us ineligible or black listed us on charges of engaging in corrupt, fraudulent, collusive or coercive practices or any failure/lapses of serious nature.
6. We also accept all the terms and conditions of this bidding document and undertake to abide by them, including the condition that you are not bound to accept highest ranked bid / lowest bid or any other bid that you may receive.

Yours sincerely,

Authorized Signatory

(Authorized person shall attached a copy of Authorization for signing on behalf of Bidding company)

Full Name and Designation

(To be printed on Bidder's letter head) (To be printed on Bidder's letterhead)

ASSISTANCE TO BIDDERS:

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to **itss@cukashmir.ac.in**